



# THRANE REGIONAL WORKSHOP - AMERICAS

For rapid repair of your Thrane & Thrane portable equipment



## Contact

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## Equipment Serviced

- Explorer BGAN: E300/325, E500/510, E700/710, E727
- Mini-M, All CAPSAT & Sailor versions
- Sailor: FBB150, FBB250, FBB500
- Inmarsat C: TT3020C, TT3005M, TT3606E (until 3/15)
- Mini-C: TT3026C

## Customer Protection Plan Equipment

- Sailor 35XX Portable Series
- Sailor VHF 621X/622X/624X
- Sailor MF/HF 6301 Control Unit
- Sailor mini-C 61XX Ant./Trans. & TCU 6194
- Sailor 6006/6007 message terminals
- Thrane IP Handsets

## Return Materials Authorization (RMA) Form

<b>Return Materials Authorization (RMA) Form</b>				
<b>Company or Dealer Name</b>	<b>Contact Name</b>	<b>Telephone</b>	<b>E-mail Address</b>	
<b>Ship To Address</b>	<b>City</b>	<b>State</b>	<b>Country</b>	<b>Postal Code</b>
<b>Bill To Address</b>	<b>City</b>	<b>State</b>	<b>Country</b>	<b>Postal Code</b>
<b>Equipment Model</b>	<b>Serial #</b>	<b>Problem description</b>		
1				
2				
3				
4				
<p><b>Instructions:</b> Please fax or e-mail this form to Thrane RWS-Americas. An RMA # will be assigned and this form will be returned to you. A copy of the complete RMA Form <b>MUST BE</b> included with all items returned. Please reference the RMA # on the packing lists and shipping labels. Thank you.</p> <p>Non-Warranty items are billed a minimum Labor Charge of \$300.00 PLUS Parts and return freight.</p>				
<p><b>Mackay Personnel</b> </p>				
<b>RMA #</b>		<b>Authorized By</b>		<b>Date</b>